

### Payment, Delivery and Refunds Policy.

#### Payment –

Payment should be made in full at the time of order at checkout via Paypal. Simply follow the checkout process on the website to complete this.

#### Shipping –

Items are shipped on a next day delivery service for orders received before 11:00. Orders received after the cut off time will be shipped the following day.

#### Warranty –

Items unless specifically stated are covered by a 1-year warranty period from the date of sale.

#### Refunds –

If you're purchase isn't quite what you wanted or perhaps no longer required, then we're happy to take it back within 7 days of delivery providing it's in its original saleable condition and any protective covers haven't been removed. We will of course provide you with a full refund (excluding return costs). To return a product, please notify us at: [info@roadsidetechnologies.co.uk](mailto:info@roadsidetechnologies.co.uk) and we will reply within 2 working days.

To complete your return, we require a receipt or proof of purchase putting in the box along with a reason as to why you're returning the item. Once your return is received and inspected, we will send you an email to notify you of the approval or rejection of your refund. Refunds are processed within 48 hours to your credit card or original method of payment.

#### Faulty Goods –

In the unlikely event that you receive faulty goods, we will replace them free of charge or issue a refund (with your postage paid too). Please email us at [info@roadsidetechnologies.co.uk](mailto:info@roadsidetechnologies.co.uk) for instructions for returns, outlining the problem and whether you'd prefer a replacement or refund. Your choice will be arranged once the faulty good has been returned and inspected.

#### Cancellations –

If you've ordered something by mistake then you may be able to cancel it if it hasn't left our warehouse yet. Email [info@roadsidetechnologies.co.uk](mailto:info@roadsidetechnologies.co.uk) or call us on 01246 792000.